



September 15, 2009

Kelsie Kenefick
Naturally Stress Free
1750 30th Street #631
Boulder, CO 80301

Dear Ms. Kenefick,

I would like to take this opportunity to express my heartfelt thanks to you for your very active participation in our recent conference. Your skill in presenting on how stress impacts one's health and, more importantly, what to do about it was very much appreciated by all in attendance. It is obviously an extremely timely topic and participants especially loved the relaxation techniques and the practical tips you shared.

You are a true professional dedicated to excellence who goes above and beyond what is expected. Specifically, we would like to thank you for the article you wrote entitled *Stress and the Collection Professional*. Further, we received many compliments regarding your willingness to be available to answer individual questions before and after your presentation.

Again, thanks so much for your enthusiastic participation in our conference. Your presence, rapport with the audience, knowledge of your subject, and fascinating stories made for an enlightening afternoon.

All the best for your continued success.


Arlene Cohen Miller, Esq.
Conference Co-Ordinator